

# Management Information in Education – Follow Up

## Project Specification

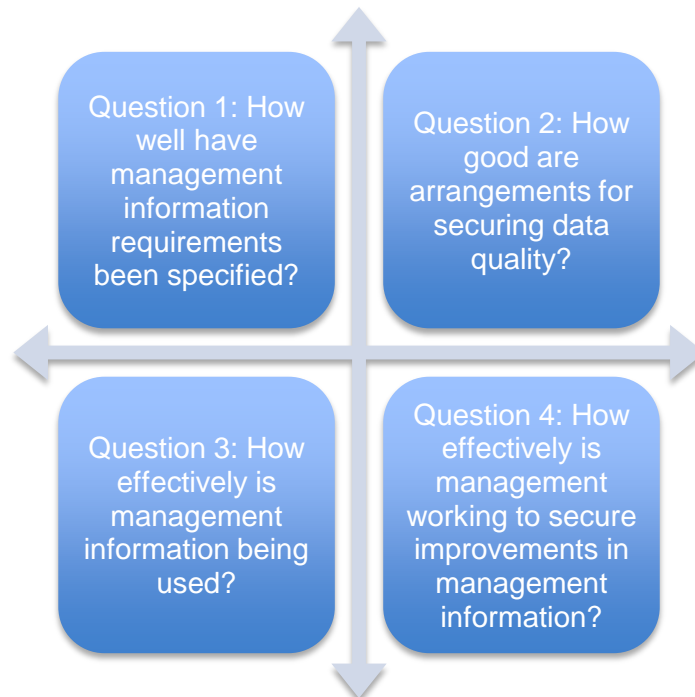
### Background

In 2016 the Comptroller and Auditor General (C&AG) undertook a review of the availability and use of management information in the States of Jersey's then Education Department. The review focussed on the extent to which the Education Department:

- had access to, and actively uses, high quality and relevant information for day to day performance management; and
- had a robust information base from which to make decisions for the longer-term.

The 2016 review was based around four inter-related questions (see Exhibit 1).

### Exhibit 1: Inter-related questions



The report published in September 2016 identified opportunities for improvement in the following areas:

- linking the Education business plan objectives to the strategic objectives set by the Council of Ministers;
- developing reporting arrangements including exception reporting of performance and escalation of risks;
- setting key performance indicators and targets, including for projects and initiatives;
- assessing data quality and setting standards;
- making clear how management information is used widely in decision making; and
- fostering a culture of continuous improvement in the use of management information, including in schools and colleges.

The Department accepted all the recommendations made and developed an action plan in response.

As part of the Government of Jersey's implementation of a new Target Operating Model, in 2018 the Education function moved to the Department for Children, Young People, Education and Skills (CYPES). Key relevant developments since then include:

- publication of the Council of Ministers' Common Strategic Policy which sets as its first priority:

*We will put children first*

- publication of a Children and Young People's Plan (2019 – 2023) with a vision that:

*All children should have an equal opportunity to be safe, flourish and fulfil their potential*

and, as one of the four intended outcomes, that:

*All children in Jersey learn and achieve.*

### **The Functions of the Comptroller and Auditor General (C&AG)**

Article 11 of the Comptroller and Auditor General (Jersey) Law 2014 requires the C&AG to:

- provide the States with independent assurance that the public finances of Jersey are being regulated, controlled, supervised and accounted for in accordance with the Public Finances (Jersey) Law 2019;

- consider and report to the States on:
  - the effectiveness of internal controls of the States, States funded bodies and funds;
  - the economy, efficiency and effectiveness in the way the States, States funded bodies and funds use their resources; and
  - the general corporate governance arrangements of the States, States funded bodies and funds; and
- make recommendations to bring about improvement where improvement is needed.

## Objectives

The review will evaluate:

- the progress made in implementing agreed recommendations;
- the extent to which the recommendations as implemented have addressed the improvement areas identified in the report; and
- the adequacy of plans for the implementation of any outstanding recommendations.

## Scope

The review will extend to the implementation of recommendations in so far as they relate to CYPES.

As part of this the review will assess how CYPES are developing, or are planning to develop, management information to support the Jersey Performance Framework. This Framework focusses on long-term progress rather than short-term intervention, and measures:

- Community wellbeing - the quality of people's lives;
- Environmental wellbeing – the quality of the natural world around us; and
- Economic wellbeing – how well the economy is performing.

The objectives and/or scope of the review may be amended in the course of the review in the light of emerging findings or other matters arising.

## Approach

The review will commence with an initial documentation request. The documentation review will be followed up by interviews with key officers in the Government of Jersey and potentially interviews with other stakeholders.

The detailed work will be undertaken by an affiliate engaged by the C&AG.

Fieldwork is planned to commence towards the end of March 2020.