



Thursday 05 February 2015

**HOUSING REPAIRS & MAINTENANCE BY ANDIUM HOMES –
SCOPE TO IMPROVE INFORMATION TO ENHANCE VALUE FOR MONEY**

Comptroller and Auditor General issues latest report

Comptroller and Auditor General (C&AG), Karen McConnell, has today (05 February 2015) published a report into Housing Repairs and Maintenance.

Karen McConnell has undertaken a review of the overall arrangements for housing repairs and maintenance by Andium Homes, which is wholly owned by the States. She has found good practice particularly around the approach to planned maintenance and some welcome developments to secure tenant engagement. However, more needs to be done to demonstrate value for money in the management of responsive repairs.

Karen McConnell said:

“I welcome the plans of senior management in Andium Homes to secure improvements in management information including repairs and maintenance. The challenge for them is not only to implement those changes but, as a result, to see measurable improvements in performance.”

The report will be available on the Jersey Audit Office’s website from 0930 on 05 February at: www.jerseyauditoffice.je

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Notes to Editors:

- The Office of Comptroller and Auditor General ('C&AG') was established in 2005 and operates under the Comptroller and Auditor General (Jersey) Law 2014
- The remit of the C&AG includes the audit of financial statements and wider consideration of public funds, often expressed as 'value for money'
- Karen McConnell was appointed in 2013 and the term of office was extended in 2014 to December 2019.
- Formerly of the UK Audit Commission ('the Commission'), Karen held a variety of senior positions, including leading the Audit Practice
- The Office of Comptroller & Auditor General is known as the 'Jersey Audit Office'
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Comptroller and Auditor General's Policy regarding issue of reports and contact with the media:

- Press releases will be published by the Jersey Audit Office to accompany the publication of each report
- Embargo times will be set at 0001 hours on day of publication - for both press releases, reports, and all other information pertaining to the publication date
- Other press releases/ statements may be made on an occasional basis, and not necessarily dependent upon the publication of a report. They will be subject to the same embargoes
- With any report issued, the opportunity is available for members of the press to request factual clarification, by email, of points contained therein
- Any comments made additional to any reports, will be included within any press release(s) as issued by the Jersey Audit Office, in the form of a quotation by the C&AG. These comments will be available for publication; but there will not be any supplementary live or pre-recorded interviews offered or undertaken by either Karen McConnell or the employees of the Jersey Audit Office
- The C&AG is prepared, on an occasional basis, to provide articles for publication in the local media, following a specific request and consideration of the relevant topic
- All public information, including press releases and reports, are accessible on the Jersey Audit Office website at www.jerseyauditoffice.je

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