



JERSEY AUDIT OFFICE

Integrated Technology Solution – Follow Up Project Specification

Background

The Integrated Technology Solution (ITS) programme was launched in early 2020 and is intended to enable the Government to use modern, cloud-based systems for finance, human resources (HR), procurement and asset management. The first two releases of the ITS programme are due to go live on 1 January 2023.

In October 2021, the Comptroller and Auditor General (C&AG) issued a report *ICT Cloud Implementation - Integrated Technology Solution* that evaluated:

- the first phase of implementation of the new taxation revenue management system and considered the lessons that can be learned for future projects; and
- the design and delivery of the ITS programme up to the end of August 2021.

The C&AG made 16 recommendations for the Government of Jersey to implement as the ITS programme progressed. All of the recommendations were accepted for implementation.

The Functions of the C&AG

Article 11 of the Comptroller and Auditor General (Jersey) Law 2014 requires the C&AG to:

- provide the States with independent assurance that the public finances of Jersey are being regulated, controlled, supervised and accounted for in accordance with the Public Finances (Jersey) Law 2005;
- consider and report to the States on:

- the effectiveness of internal controls of the States, States funded bodies and funds;
- the economy, efficiency and effectiveness in the way the States, States funded bodies and funds use their resources; and
- the general corporate governance arrangements of the States, States funded bodies and funds; and
- make recommendations to bring about improvement where improvement is needed.

Objectives of this follow-up review

The review will evaluate:

- the arrangements established to manage and monitor the implementation of the recommendations contained in the C&AG's 2021 report
- the progress the Government of Jersey has made in implementing the agreed recommendations
- the progress being made in implementation of releases one and two against recognised good practice. This will include assessment of the readiness for service of the two phases including:
 - the preparations for monitoring benefits realisation against the business case; and
 - the effectiveness of planned and implemented testing strategies; and
- whether lessons are being learned from releases one and two in the planned programmes for subsequent releases.

Scope

The review will consider the ITS programme up to a specified date in 2022. Future C&AG work may consider implementation in 2023 and beyond.

The objectives and/or scope of the review may be amended in the course of the review in light of emerging findings or other matters arising.

Approach

The review will commence with an initial documentation request. The findings of the document review will be followed up by interviews with key officers and potentially with other stakeholders.

The review will commence in September 2022. The detailed work will be undertaken by an affiliate engaged by the C&AG.



LYNN PAMMENT

Comptroller and Auditor General

Jersey Audit Office, de Carteret House, 7 Castle Street, St Helier, Jersey JE2 3BT
T: +44 1534 716800 E: enquiries@jerseyauditoffice.je W: www.jerseyauditoffice.je